

C. DUKES SCOTT  
EXECUTIVE DIRECTOR

1401 Main Street, Suite 200  
Columbia, SC 29201



DAN F. ARNETT  
CHIEF OF STAFF

Phone: (803) 737-0800  
Fax: (803) 737-0986

JOHN W. FLITTER  
DIRECTOR  
ELECTRIC & GAS REGULATION

April 20, 2012

**VIA ELECTRONIC FILING**

Jocelyn G. Boyd, Esquire  
Chief Clerk & Administrator  
**Public Service Commission of South Carolina**  
101 Executive Center Drive  
Columbia, South Carolina 29210

Re: Application of Duke Energy Carolinas, LLC for Approval of Experimental Tariff Covering Home Energy Comparison Report Pilot Program "My Home Energy Report" – Tariff  
**Docket No. 2010-50-E**

Dear Ms. Boyd:

The Office of Regulatory Staff ("ORS") has reviewed the filing in the above-referenced docket and has no objection to the Application of Duke Energy Carolinas, LLC ("Company") for approval to replace the Home Energy Comparison Report Pilot Program ("HECR Pilot Program") with the My Home Energy Report Program ("Program" or "My HER").

The HECR Pilot Program was approved in Order No. 2010-228 dated March 24, 2010 and is an energy efficiency program that provides customers with customized home energy reports providing energy saving tips and comparative usage data for similar residences. Participation in the HECR Pilot Program was available to a sample of customers in individually metered single family residences on the Company's residential rate schedules. Some customers in the sample received monthly reports while other customers received quarterly reports.

An evaluation, measurement and verification ("EM&V") study was performed on the HECR Pilot Program by TecMarket Works, a third party evaluator. A billing analysis performed as part of this study showed statistically significant savings as a result of the HECR Pilot Program, with participants receiving monthly reports showing more savings than those receiving quarterly reports. The EM&V study also showed that 84.5% of the targeted customers were reading the report. The results of this EM&V study were incorporated in the creation of the Program. If approved, the Program will be available at the Company's option to its residential customers. Customers will receive reports containing comparative usage data, which may be delivered online or via direct mail. A frequency for the reports is not specified in the requested tariff.

(Continued...)

Jocelyn G. Boyd, Esquire

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Based on this data, ORS has no objection to the Company's request. Thank you for the opportunity to provide comments in this matter.

Sincerely,

A handwritten signature in blue ink that reads "John W. Flitter" followed by a stylized monogram or initials, possibly "SA".

John W. Flitter

JWF/ahp

cc: Dan F. Arnett, Chief of Staff, SC ORS  
Shannon Bowyer Hudson, Esquire, SC ORS  
Courtney Edwards, Esquire, SC ORS  
Charles A. Castle, Senior Counsel, Duke Energy Carolinas, LLC  
Timika Shafeek-Horton, Deputy General Counsel, Duke Energy Carolinas, LLC  
Lara Simmons Nichols, Associate General Counsel, Duke Energy Carolinas, LLC